

OzWiz MOTELIER

MOTEL MANAGEMENT SOFTWARE

Motelier Features

- Designed specially for typical Australian motels, and developed and tested over 14 years in a wide range of motels with experienced management, to suit the way motels really work.
- Simple and fast to use and does not require previous knowledge of computers or any alterations to the way the motel operates. Can be used by casual or temporary staff and because procedures are the same as commonly used paper systems, it simplifies the training of new staff.
- The reports provide valuable information that would otherwise take a great deal of work to produce, or could not reasonably be produced at all.
- As well as all standard operations, Motelier includes operations to simplify tasks such as coach and group bookings, staff accounts, split accounts, out-of-service rooms, bulk charges (e.g. breakfast) and changes to room allocation and accounts in a variety of ways.
- Motelier can be interfaced to various telephone systems.
- 2 days of on site training and one year of telephone support is provided within the initial purchase price.
- 7-day telephone support is available.

Benefits of Computerisation

- **Time Saving:** Daily balances and writing up books reduced from one hour or so reduced to less than 2 minutes. Entries are made only once, with no adding or calculating. Room charges and deposits are automatically put to guest accounts. Statistics are automatically compiled and kept. Check-outs can be done in less than 18 seconds, including automatic update of all records, any Debtor's Ledger entry and printing of the account.
- **The Guest History** database automatically keeps all the important information about every guest. Not only can it be accessed quickly at any time, but it is automatically entered to each repeat reservation or check-in.
- **Permanent records** are automatically saved and backed up daily in less than 5 minutes. Past year's records can be stored on many media types including floppy disks and CDs.
- **Statistics** are available at any time for any period at the press of a key. Not only for the operator, but for the bank, accountants, ABS etc. These detailed reports on the guests and income are invaluable management and marketing tools.
- **Accuracy:** the figures are always correct, no time is wasted looking for errors in additions or calculations.
- **Reduces costs** directly by saving on wages and accounting fees, and improves flexibility for the motelier and staff. Less time spent on paperwork means staff are available for other jobs when needed.

PABX Computer Interface Module

OzWiz Motelier Front Office Computer Software Systems have an optional PABX interface module.

- The interface is intelligent and interactive, giving the user complete control of the system.
- Calls are automatically recorded as they are made, in a database on the computer's hard disk. They are not posted to the guest account at this time.
- Whenever a guest account is screened, any unposted call charges are listed, and the user has the option of posting them to the account or leaving them unposted.
- If the user elects to post the charges, the total cost of the calls only is put to the account.
- Charges for calls made on a guest's extension but not payable by that guest may be transferred out at that time, and will not be included in the total posted, or in detailed listings.
- The charge for a call made by a guest on an executive extension can be transferred to the guest's own account.
- Calls made by a guest on an extension before check-in or after check-out cannot be posted to that guest's account in error – each call is tied to the account of the current guest.
- An account cannot be closed, or the guest checked out, unless all charges have either been posted or transferred out.
- If a guest is moved to another room, the charges automatically move as well. The record of the different extensions is retained.
- Calls may be allocated to a guest, a group, a function or to a motel department.
- Any number of extensions may be allocated to a particular account.
- All unposted calls can be posted in bulk for all extensions, for example just before midnight.
- The computer can screen or print reports on past and current calls at any time in any way.
- Depending on the facilities provided by the PABX, the computer can open, close or limit extensions, record room status, set guest names and wake up calls etc.

Screen Shots from Motelier

Motelier Main Menu

OzWiz MOTELIER Standard - Version 12.15 INTERNATIONAL MOTEL

Main Menu

1. Reservation Plan	A. Guest History
2. Reservations	B. Daily Balance
3. Check-Ins	C. Debtors Ledger
4. Check-Outs	D. Reports
5. Room Accounts	E. Deposits Suspense
6. Room Status	F. Company Accounts
7. Non-Residential	G. Customise System
8. Coaches & Groups	H. System Management
9. Split Accounts	X. Exit Program

2 ROOMS DUE FOR CHECK-IN

F1 Guest List
F2 Operator
F3 Pssgr List
F4 PABX menu
F6 Car Nos
F9 Diary
F10 disabled
Esc Exit

Reervation Plan

OzWiz MOTELIER MINOR Minor - Version 12.15 INTERNATIONAL MOTEL

March 2005	Wed 16	Thu 17	Fri 18	Sat 19	Sun 20	Mon 21	Tue 22	Wed 23	Thu 24	Fri 25	Sat 26	Sun 27	Mon 28	Tue 29	Wed 30	Thu 31	Fri 1	Sat 2
1 2S				WALK					DOON									
2 2S									DOON									
3 QD									DOON									
4 D	JONE	JONE																
5 KSPA ~											GUM	GUM	GUM					
6 QD ~				WILL	WILL													
7 QD ~																		
8 QD ~																		
9 QD ~								ATKI	ATKI	ATKI								
10 K ~	PEKE	PEKE	PEKE	PEKE														
11 K ~								WOL	WOL	WOL	WOL	WOL	WOL	WOL	WOL	WOL		
12 QQ																		
13 D								TH	RUTH									
14 D								RUTH	RUTH									
15 D ~								RUTH	RUTH									
16 QD ~				QUEE	QUEE													
17 QD ~												QUEE	QUEE					
18 2S ~	APPL	APPL	APPL	APPL									ERIC	ERIC				
19 2S ~																		
20 2S ~					KFC	KFC	KFC	KFC	KFC	KFC	KFC	KFC			COOP			
21 2S																		
22 QQ	HUMP	HUMP										HILL	HILL	HILL				
23 KSPA																		
24 QD																		

F1 Guest List
F2 Operator
F3 Pssgr List
F4 PABX menu
F6 Car Nos
F9 Diary
F10 Zoom
Esc Exit

Check In Screen

MOTELIER Operation 3.1 - CHECKIN (RESERVATION) (Esc exits)

CHECK-IN D ROOM NUMBER 4 P/ORDER
 16/03/05 FOR 2 NIGHTS
 ADULTS 2
 CHILDREN

SURNAME JONES
 INITIALS BILL TITLE MR
 ADDRESS 23 HILL STREET
 TOWN & STATE BLACKWOOD
 POSTCODE 3422
 PHONE NO. 03 6898 1234
 CAR NUMBER RED 56
 DEPOSIT REQUESTED \$0.00, RECD \$100.00
 TO PAY BY 3 (1=CARD 2=CHQ 3=CASH 4=CO)
 CREDCARD NO. EXPIRES / /

RM GST CODE 1 (1=Normal rate 2=Long term rate)
 ROOMCHARGE 99.00
 XTRA RMCHG
 DISCOUNT % AGENT: NONE
 NOTES PREFERS NON SMOKING

F1 Guest List F2 Operator F3 Pssgr List F4 PABX menu F6 Car Nos F9 Diary F10 disabled Esc Exit

Motel Statistics

MOTELIER Operation D.2 (1) - MOTEL STATISTICS ANY PERIOD (Esc exits)

MOTEL STATISTICS 08/12/98 TO 15/03/05

CT	ChgName	TotalAmt	AvgAmt/Day	Avg/Day/Rm	Avg/UsedRm	Avg/Guest
1	ROOMCHG	2709119.06	1183.02	36.97	107.67	50.53
2	XRMCHG	98377.05	42.96	1.34	3.91	1.83
3	BRKFST	176293.64	76.98	2.41	7.01	3.29
4	PHONE	16763.80	7.32	0.23	0.67	0.31
5	MINIBAR	18002.70	7.86	0.25	0.72	0.34
6	BAR	236.20	0.10	0.00	0.01	0.00
7	RESTRNT	427.70	0.19	0.01	0.02	0.01
8	VIDEOS	9412.90	4.11	0.13	0.37	0.18
9	SUNDRY	6776.20	2.96	0.09	0.27	0.13
10	DOLPHIN	25644.75	11.20	0.35	1.02	0.48
11	RSL MEAL	33759.24	14.74	0.46	1.34	0.63
12	GOLF	2162.60	0.94	0.03	0.09	0.04
13	THE NEST	542.00	0.24	0.01	0.02	0.01
14	WATERFNT	600.00	0.26	0.01	0.02	0.01
15	LAZY DAY	96.00	0.04	0.00	0.00	0.00
16	WHALE	282.00	0.12	0.00	0.01	0.01
17	NEWSPAPR	2192.30	0.96	0.03	0.09	0.04
18	TOURS	1380.20	0.60	0.02	0.05	0.03
19	CRAB	540.00	0.24	0.01	0.02	0.01
20		0.00	0.00	0.00	0.00	0.00

Press any key to screen totals:

F1 Guest List F2 Operator F3 Pssgr List F4 PABX menu F6 Car Nos F9 Diary F10 disabled Esc Exit

Contact Details

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